

**Some generalisations about the management of conflict**

**Conflict...**

**1. Is inevitable within work and domestic life - conflict is the natural consequence of change of any sort.**

**My views:**

**2. Is too often suppressed with negative effects - often causing issues to grow into significant problems.**

**My views:**

**3. Requires very specific and rarely seen skills to be managed competently.**

**My views:**

**4. Is not in truth always a negative force - when skilfully managed it can have directly positive effects.**

**My views:**

**5. Is rarely dealt with at true 'cause level' - when confronted it is usually at the 'effect' or 'symptom' level**

**My views:**

**6. Is an uncomfortable issue for organisations or specific people, and is principally ignored or avoided.**

**My views:**

**7. Is best managed by people who can comfortably use a set of applied and precious interpersonal skills.**

**My views:**

**8. Is more often an emotional issue for people, not a rational one - hence a lot of the difficulties.**

**My views:**

