

Influencing and conflict management skills first activity

Within your group:

1. List real situations that have required you to use influencing and conflict management skills within the last year.
2. Name the person you have worked with or known that has impressed you most in terms of their ability to use influencing and conflict management skills.
3. List briefly the skills they used that prompted you to name them.
4. Note the questions and or issues you want to work on during our session.

Use the flip charts to record your thoughts...how long do you need?

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